

April 20: COVID-19 update from Mayor Tim MacPhee

APRIL 20, 2020

The health, safety and well-being of our residents, staff and visitors remains the top priority for the Town of Vegreville as the COVID-19 pandemic continues adversely affect the health and prosperity Albertans.

The Town continues to align our activities and services with Alberta Public Health's directions for addressing COVID-19, which includes taking all necessary preventative measures to limit the spread of infection in our community.

Essential Services

Public administration and government are considered an essential service by the Government of Alberta. While many of the public-facing components of the Town's business community have been suspended or directed online, the Town continues to deliver critical services to residents. The Town also remains resourced and prepared to respond to seasonal events, such as spring flooding, and the Town continues to action contingency planning and response to COVID-19.

The list of essential workplaces that can continue to operate in Alberta can be found on the Government of Alberta's [essential services](#) web page.

Enforcement

To report observed breaches or suspected violations of Alberta's public health orders, including public gatherings or non-essential businesses that continue to operate, residents must use the compliant filing tool available through Environmental Public Health. Vegreville RCMP and Enforcement Services will only respond if requested by Alberta Health Services (AHS).

Alberta's public health orders and the complaint filing tool can be found on [AHS's web page](#).

Support for Residents

Vegreville and District FCSS continue to operate with modified [programs and services](#). Resident's seeking services no longer available due to COVID-19 are urged to call 780-632-3966. Although their support isn't available face-to-face, Vegreville and District FCSS will put you in touch with the resources you need. Support can also be provided through email at fcsscommunity@vegreville.com.

Businesses

Residents looking to support local and businesses should contact the Vegreville and District Chamber of Commerce at 780-632-2771 or vegchamb@telus.net. Resources are also available on their [Facebook page](#).

Waste Collection

Town crews continue regularly scheduled waste collection and are taking preventative measures to ensure the health and safety of both residents and staff. Any changes to collection schedules will be posted to our website and on social media.

The Vegreville Sanitary Landfill and the Vegreville Materials Recycling Facility remain open. Precautionary measures have been put into place to ensure users of the facilities can practice proper social distancing.

Utilities

Council has waived all late fees and penalties on utilities for April, May and June. If residents are unable to pay their utility bills due to the COVID-19 pandemic, they are asked to email utilities@vegreville.com or phone our office at 780-632-2606.

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For more information, please contact:

Kaleb Brink, Communications Coordinator

T: 780-632-2606 E: kbrink@vegreville.com